



August 5, 1999

P.O. Box PG 130  
Paget PGBX

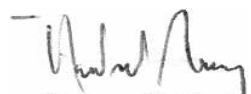
Dear Mr. Sousa:

Please allow me the opportunity to commend Sousa's Landscape Management for the wonderful job provided at the Elbow Beach Hotel. During my short time at the Hotel, it is apparent to me that you are committed to ensuring all of our landscaping needs are met.

I would like to offer additional compliments to one of your employees at the Elbow Beach site, Mr. Enno Ludwig. Mr. Ludwig has been of great assistance to us, is always very helpful and willing to understand our needs. He is a fine asset to Sousa's Landscape Management and to Elbow Beach.

In closing, please accept my gratitude and I look forward to working with you as we continue to maintain and improve our standards at the Elbow Beach Hotel.

Sincerely,



Hartmut E. Zunk  
General Manager

HEZ:lb

**ELBOW BEACH ● BERMUDA**

A Rafael Resort

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